



# ESG SUSTAIN

## Frequently Asked Questions

### 1. What is ESG Sustain?

ESG Sustain is an interactive online platform aimed at availability and reporting of sustainability-related disclosures and information to all stakeholders. Sustain aims to facilitate the provision of relevant data and capacity-building resources, acting as a knowledge hub, offering climate-related information and showcasing success stories of regulated sectors.

As envisaged under SECP's [ESG Roadmap](#), this online platform promotes responsible business practices by encouraging environmental stewardship, social equity and inclusive governance in Pakistan's capital markets, serving as a catalyst for enhancing investor confidence and transparency.

ESG Sustain has been developed by the Securities and Exchange Commission of Pakistan (SECP) with the technical support of UN Women in Pakistan.

### 2. Who will be using the ESG Sustain?

ESG Sustain is designed to facilitate companies and licensed entities in disclosing their sustainability performance in accordance with SECP's ESG Disclosure Guidelines 2024, serving as a standardized baseline reporting framework. It also facilitates provision of climate-related information and gender-related data. ESG Sustain also hosts knowledge hub, offering valuable sustainability-related resources for all stakeholders. The platform provides key insights for investors, stakeholders and analysts seeking to evaluate companies' ESG performance and promote sustainability-driven investments in Pakistan.

### **3. How do I create an account on ESG Sustain for reporting my company's ESG performance?**

For creating an account, you will need authorization from your company and communicate the request for account creation to our Sustain team at [esg@secp.gov.pk](mailto:esg@secp.gov.pk). Our team will provide you with the login credentials for accessing sustainability disclosure data template. Please do not share these credentials with any unauthorized personnel.

### **4. What kind of ESG data is featured on ESG Sustain?**

ESG Sustain exhibits data under key pillars of Environment, Social and Governance, including but not limited to carbon emissions, energy usage, waste management, employee diversity, community engagement, and corporate governance practices. The ESG Sustain disclosure matrix are in alignment with the SECP's [ESG Disclosures Guidelines 2024](#).

### **5. Can I get assistance in filling out data fields under sustainability disclosures?**

Yes, our team is here to assist you. You can reach us via email at [esg@secp.gov.pk](mailto:esg@secp.gov.pk) for guidance.

### **6. How is the submitted data used?**

Data submitted through ESG Sustain displays cumulative industry / sectoral reports. This information is available to public.

### **7. Is my data secure on ESG Sustain?**

Yes, data security is our top priority. ESG Sustain uses advanced encryption and access controls to ensure that all submitted information is protected and only accessible to authorized users. The Privacy Policy is available on ESG Sustain.

### **8. Can I access and update my ESG data after submission?**

Past submissions can be viewed; however, they cannot be edited. You are encouraged to thoroughly review your data prior to submission / publication. ESG Sustain allows annual reporting, and companies are expected to keep their information accurate. You can email our team at [esg@secp.gov.pk](mailto:esg@secp.gov.pk) for further guidance.

## **9. What are the reporting deadlines?**

Reporting deadlines vary according to sectoral regulatory requirements. Companies are generally expected to update their data on an annual basis, by the same dates specified by the SECP for reporting annual audited accounts.

## **10. Is there a fee for using the ESG Sustain?**

Currently, there is no fees for reporting or accessing ESG Sustain.

## **11. How does Sustain feature success stories of Companies?**

ESG Sustain features success stories of companies through reports and videos, highlighting their accomplishments and inspiring others. These can be accessed under the Knowledge Centre tab.

Please email at [esg@secp.gov.pk](mailto:esg@secp.gov.pk) to feature your success story at ESG Sustain.

## **12. Does Sustain provide any guidance material for reporting ESG performance?**

Yes. The Knowledge Centre under ESG Sustain offers educational resources and capacity-building tools related to ESG reporting. These materials, provided by professional institutions, are available to support all stakeholders.

Additionally, the ESG teams at SECP regularly host capacity-building webinars and all stakeholders are encouraged to participate. The videos of webinars and schedule for planned sessions are shared via SECP's social media—please follow for updates.

## **13. How can I provide feedback or suggestions?**

We value your input! Please use the “Feedback” feature on ESG Sustain or contact our support team to share any suggestions or improvements by emailing: [esg@secp.gov.pk](mailto:esg@secp.gov.pk) .

